



~ Notes after first download ~

**1<sup>st</sup> edition**

**< \* Important ! >**

**1 Various Setting : Confirmation/change of 「Sender's name」 and 「Sender's from Address」**

**2 Setting : Setting of 「SPF-record」**

# 1 Various Setting

## ■ Confirmation/change of 「Sender's name」 and 「Sender's from Address」

The image shows a two-step process for navigating to the mail settings page. On the left, a 'Mail setting' page is shown with three main options: 'By product Step mail create', 'Step mail create', and 'Various settings'. The 'Various settings' option is highlighted with a red rounded rectangle. A blue arrow points from this option to the right-hand screenshot. The right-hand screenshot shows the 'Various settings' page, where the 'Sender email name' and 'Sender email address' fields are highlighted with a red rounded rectangle. Below these fields is a 'Register' button. The top navigation bar includes 'Step mail by product', 'Step mail', and 'Various settings' (highlighted with a red rounded rectangle).

The default setting is the "email address" set in Shopify.  
Please be sure to check it and if you want to change it, please enter it and register.

## 2 Setting of SPF-record \* Recommend !

### ■ Setting of 「SPF-record」

In order to increase the delivery rate of emails, we recommend setting

#### ■ Setting 「SPF-record」

Please set the "SPF record" to the DNS of the mail domain. This will improve your email deliverability.  
We would appreciate it if you could check the following and set it.

#### ■ How to set 「SPF-record」

Please describe the following contents in the 「SPF record」 of the DNS of the mail domain.  
["v=spf1 include:[send.k-crm.jp](#) ~all"]

#### ▼ Setting Example ▼

① If you already have some settings in your 「SPF- record」

If your current settings are as follows

"v=spf1 xxxxxxx" ( xxxxxxx is from your company's settings )

Add include: [send.k-crm.jp](#) after spf1 and it becomes "v=spf1 [send.k-crm.jp](#) xxxxxxx".

② If nothing is set in the 「SPF-record」

Please set "v=spf1 include:[send.k-crm.jp](#) ~all"

Entry example for bind8, 9 : [xxxxxx.co.jp](#). IN TXT "v=spf1 include:[send.k-crm.jp](#) a mx ~all"

that's all

※Attention !

If you are also delivering on your domain from a server other than our company, we recommend that you add that server IP as well (eg your mail server).  
For details, please check directly with each DNS (domain acquisition company).